

Information on data protection

Responsible

The person responsible for the processing of personal data within the meaning of the data protection laws is Hopper Mobility GmbH (hereinafter "Hopper"), Eichenhofstr. 25, 86154 Augsburg, Germany, e-mail: eindhoven@hopper-mobility.com

Data Protection Officer

The Hopper data protection officer is available to the customer for questions regarding the processing of his/her personal data at Hopper Mobility GmbH, c/o Data Protection Department, Eichenhofstr. 25, 86154 Augsburg.

Processing purposes

Hopper processes personal data of the customer (in particular the information provided by the customer in connection with the conclusion of the contract) for the purpose of establishing, implementing and terminating the Hopper contract as well as for the purpose and market research in accordance with the relevant provisions of data protection law and on the basis of the General Data Protection Regulation.

Data sharing with other parties

Disclosure of the customer's personal data is made - within the scope of the processing purposes - to the following recipients:

- Swa Carsharing GmbH as user of the booking platform software
- Stadtwerke Augsburg Holding GmbH for central customer management
- Participating sales partners or municipalities (www.sw-augsburg.de/mobilitaet/swa-carsharing/) for activation as part of the new customer process,
- Cantamen GmbH for the operation of the booking hotline, for the booking website or the app for swa Carsharing and if swa Carsharing or the customer uses services of third parties, e.g. cross-use (Cantamen association partners). In this case, swa Carsharing will transmit to the third party the personal data of the customer necessary for the completion of its task.
- Eindhoven University of Technology (under the direction of Prof. Dr. Soora Rasouli) for the scientific evaluation of the driving data within the research project "NEDAM". The project aims to explore the potential of using the Hopper in everyday life. In addition, to compare the access rights of the users to the pilot project.
- City of Augsburg, to compare the access rights of the users to the pilot project.
- Multiconsult Polska sp. z.o.o, to compare the access rights of users to the pilot project.
- Gdańska Stocznia "Remontowa", for matching users' access rights to the pilot project.

Storage period

The customer's personal data will be stored for the purpose of establishing, implementing and terminating the Hopper contract as well as for the "NEDAM" research project for as long as is necessary for the fulfilment of these purposes.

Rights

The customer has the following rights against Hopper:

- Rights of access to the personal data processed about you
- Rights to rectification of the data if it is incorrect, out of date or otherwise inaccurate

- Rights to erasure if the storage is inadmissible, the purpose of the processing is fulfilled and the storage is therefore no longer necessary or the customer has revoked a given consent to process certain personal data
- Rights to revocation of consent given, whereby the revocation does not affect the lawfulness of the processing carried out up to that point on the basis of consent

Right of objection

You may object to the processing of your personal data, in respect of which Hopper has a legitimate interest, on grounds relating to your particular situation at any time, stating those grounds. Hopper will no longer process the personal data for the purposes in question in the event of a justified objection and will delete the data unless it can demonstrate compelling grounds for the processing which override your interests, rights and freedoms, or the processing serves to assert, exercise or defend legal claims. You can send your objection to Hopper Mobility GmbH, c/o Data Protection Department, Eichenhofstr. 25, 86154 Augsburg or by e-mail to eindhoven@hopper-mobility.com